

Management Evaluation Civil Rights Compliance

Employment Center _____ Date _____

Person Interviewed _____ Title _____

Introduction: It is the policy of USDA and FNS to provide fair and equitable treatment to every employee and customer through specific laws and regulations for the Supplemental Nutrition Assistance Program (SNAP), known in Utah as the Food Stamp program.

1. How does the local office determine the needs of limited-English proficiency (LEP) groups or disabled individuals within the service area?
2. Does the local office participate in any outreach efforts to LEP or disabled groups to make them aware of the Food Stamp program?
3. Describe how interpreter services are provided for LEP persons? How are customers informed about the availability of services in languages other than English?
4. What does the local office or DWS offer to assist individuals with disabilities? What is the process you follow if a disabled customer requests a reasonable accommodation to access our services?

